






Stewardship in Action

Our stewardship framework drives our approach to Environmental, Social and Corporate Governance. Here are some highlights.

- We provide fuels and other products people need and use every day, products that help make modern life possible and improve people's lives.
- We do this responsibly by prioritizing safety and environmental stewardship and contributing meaningfully to our communities.
- We never cease to innovate. As we constantly seek new and more efficient ways to produce and deliver the fuels and other products people depend on, we strive to consume fewer resources, minimize waste and improve the performance of our products and production processes.

STEWARDSHIP FOCUS	BY THE NUMBERS
 <p>INNOVATION Advancing technologies to improve performance, always striving to use fewer resources, minimize emissions and maximize employee safety.</p>	71% REDUCED EPA TRADITIONAL CRITERIA AIR POLLUTANTS SINCE 2000.
 <p>ENERGY EFFICIENCY Continuously improving energy efficiency, reducing energy use and the associated emissions.</p>	90% REDUCTION IN FLARING SINCE 2000.
 <p>AIR QUALITY Further reducing air emissions, improving the quality of the air people breathe.</p>	>10% REDUCTION IN DIRECT GHG EMISSIONS ON A PER BARREL BASIS SINCE 2010.
 <p>WATER Reducing water consumption and maintaining the quality of wastewater discharge.</p>	3B GALLONS OF WATER SAVED THROUGH EFFLUENT RECYCLING AND STORMWATER RECOVERY SINCE 2010.
 <p>COMMUNITY Seeking to exceed expectations and always make a positive difference, contributing to a high quality of life for everyone.</p>	10% IMPROVEMENT IN ENERGY EFFICIENCY IN PIPELINE OPERATIONS SINCE 2018.

Stewardship FAQs

Why is Flint Hills Resources focused on stewardship?

Our business success hinges on responsible stewardship of all resources, including our people, environment and communities. We believe stewardship goes beyond sustainability and encompasses the responsible management of our actions and the resources entrusted to our care in a manner that respects the rights of others.

How does Flint Hills Resources define stewardship?

At Flint Hills Resources, stewardship is part of our commitment to doing what is right. It means we help provide petroleum products people need and use every day, products that help make modern life possible and improve people's lives. And we do this responsibly by prioritizing safety and environmental stewardship and contributing meaningfully to our communities. It also means we constantly innovate and work every day to create more value for our customers, using fewer resources.

What is Flint Hills Resources doing to reduce air emissions, including greenhouse gas (GHG) emissions?

As a refining company, we produce and transport a variety of different petroleum products people depend on. Our refineries are currently among the most efficient and reliable in the U.S., and we continue to improve. Since 2000, our refineries have reduced their total traditional criteria air emissions, such as NOx and SOx, by more than 70% while increasing production to meet demand. And, we have reduced average GHG emissions on a per barrel basis by more than 10% since 2010. The optimization of refinery processes, such as minimizing waste, improving reliability and being more energy efficient, can help lower these emissions.

What are Flint Hills Resources' long-term plans to de-carbonize?

Recognizing there is no perfect energy source, it's important for us to continually innovate and discover new and better ways to meet the world's growing energy and modernization needs. We work to accomplish this while minimizing emissions, including those that contribute to the changing climate. We continue to invest in and experiment with new technologies that can improve our performance, improve the efficiency of our operations, and reduce the carbon intensity of the petroleum we refine to produce a multitude of essential products people need and will continue to need well into the future. Our investments include a state-of-the-art combined heat and power system that improves energy efficiency, a new advanced sensor network that detects leaks in real time and reduces emissions, industry-leading flare gas recovery and flare management processes, and the largest solar array in the U.S. where all the power is used directly by a single facility.

How does Flint Hills Resources think about our global climate?

The Earth's temperature has risen approximately 1 degree Celsius since 1880. At the same time, the concentration of greenhouse gasses in the atmosphere has increased. Some of the temperature increase can be attributed to the increase in atmospheric greenhouse gases, including carbon dioxide. People play a role in these changes. We seek continued knowledge and understanding of the science related to climate, recognizing that science and our understanding of it will continue to evolve as new knowledge is obtained.

What is Flint Hills Resources doing to lessen the environmental impacts of its fuels and other products?

We believe marketplace competition drives innovation, leading to new discoveries and new ways to improve people's lives. This includes support for higher-octane fuels that have the potential to significantly improve fuel economy and further reduce vehicle emissions. We also embrace disruptive technologies and their potential to fundamentally change the world. Koch Industries, our parent company, through its subsidiaries has invested billions of dollars in disruptive technologies focused on the transportation sector, including battery and electric vehicle charging technologies and renewable energy.

Stewardship FAQs

How does Flint Hills Resources demonstrate the success of its stewardship efforts?

We listen to our communities. We establish continuous feedback loops to ensure we are meeting expectations, and we routinely consult with community stakeholders prior to pursuing meaningful projects. We are also transparent about our operations and the progress we're making to advance our stewardship priorities. This includes providing timely information to our neighbors and other stakeholders and partnering directly with local organizations that make measurable differences in our communities. Some of our community partnerships span decades, including:

- a 30-year collaboration with Ducks Unlimited that has helped conserve more than 250,000 acres across North America;
- 20 years of preserving habitat and increasing biodiversity with the Wildlife Habitat Council, including award-winning sites in Minnesota and Texas;
- a nearly 20-year-long partnership with Environmental Initiative to protect air quality;
- generations of education grants and scholarships;
- and many other programs that have made and continue to make a lasting difference in the communities our employees call home.

What are Flint Hills Resources' social priorities?

The safety and well-being of our employees and communities is our first priority. We build capability in our employees and resilience in our systems to prevent serious incidents.

We believe every Flint Hills Resources employee can discover and develop their innate abilities and apply them to contribute and succeed when empowered to do so. To that end, we seek to create opportunities based on each individual's unique gifts and potential to contribute. We strive to treat every person with dignity and respect, encourage and foster networking, and sponsor activities that are inclusive and focus on shared interests. We continually expand our outreach to hire and retain contribution motivated employees. We select and empower employees, including leaders, who have a variety of perspectives, aptitudes, skills, knowledge, experiences and backgrounds that are inclusive and focus on shared interests. This diversity enables us to work together to identify opportunities, solve problems and create greater value for others. We solicit challenge consistently and respectfully from employees at all levels of the organization.

How does Flint Hills Resources approach corporate governance?

Like all Koch companies, Flint Hills Resources is guided by the belief that the role of business in society is to create goods and services that help people improve their lives, and to do so responsibly. Our Market-Based Management® (MBM®) framework, is based on proven principles of human progress and a deep appreciation for every individual.

Koch has robust compliance standards and risk management systems. Our Global Code of Conduct, and the training on the Code that all employees receive, articulates expectations for every employee regardless of role. Employees and third parties are given several channels for raising issues and concerns without retaliation and are expected to "stop, think and ask."

Additionally, we have a formal Compliance and Ethics Committee that reports to the Board of Directors (BOD). This committee is comprised of senior-level executives and communicates on a quarterly basis. Environmental, health and safety performance and related matters are reviewed with the BOD on a quarterly basis.

Our use of debt is prudent. We have financial standards and controls to guide our companies and employees regarding performance expectations. Our shareholder consistently reinvests 90% of earnings back into Koch companies — a practice which funds the experiments, innovations and opportunities for employees to create ever-greater benefits for society.

LEARN MORE

FHR Stewardship Report
[FHR.com](https://www.fhr.com)

Koch Code of Conduct
[KOCHcoc.com](https://www.kochcoc.com)

Koch Stewardship Framework
[KOCHind.com/stewardship](https://www.kochind.com/stewardship)

